

### **Agenda**

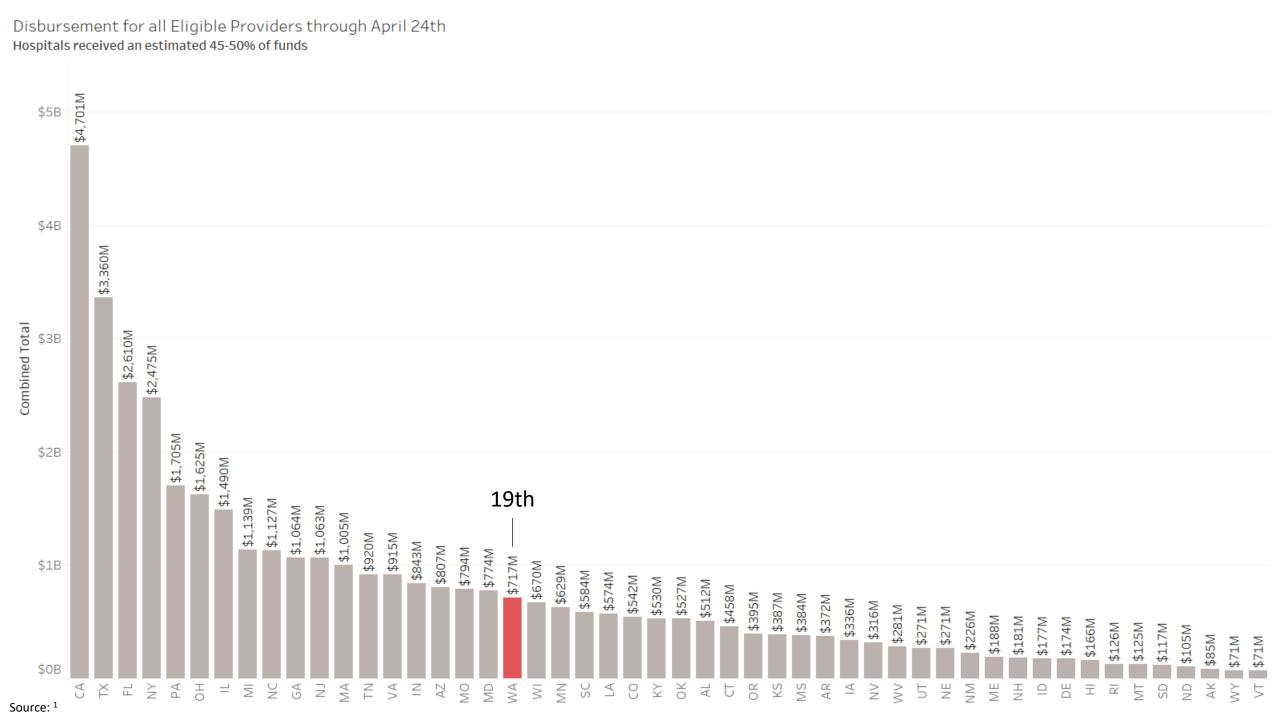
**Admiral Bono Update** 

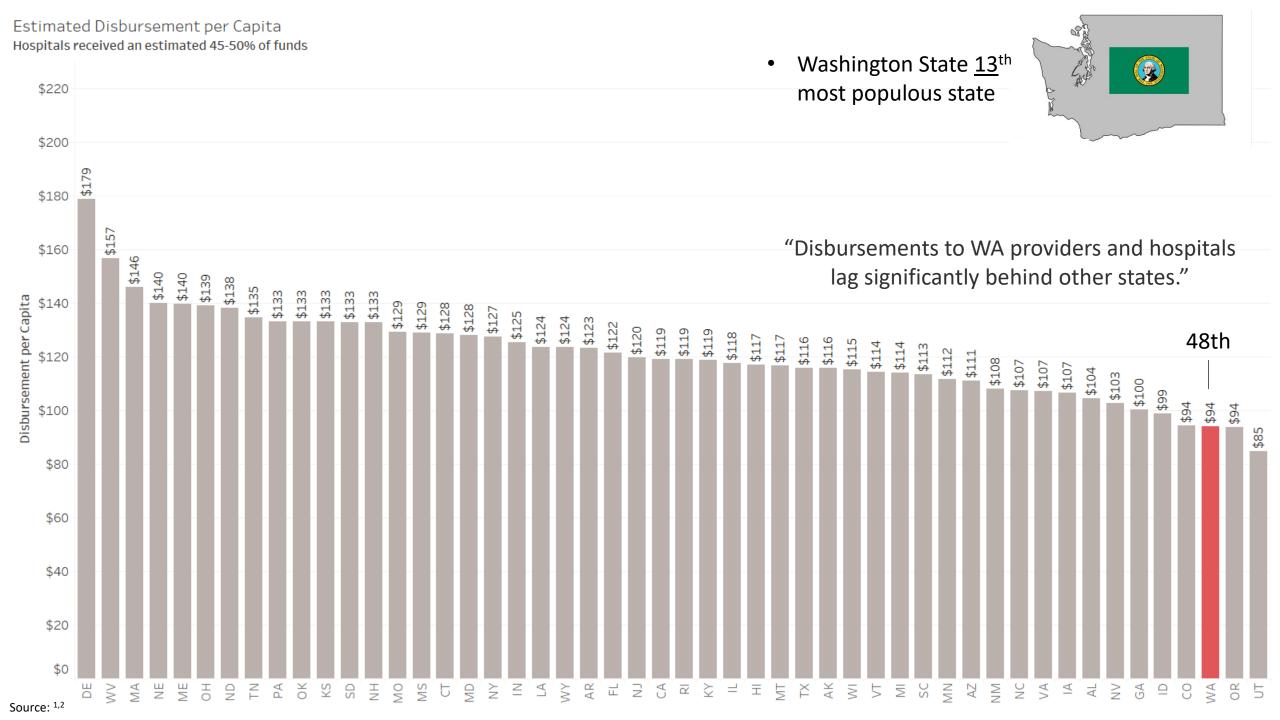
**CARES funding – Washington's relative position – Chelene Whiteaker** 

**Get Care When You Need It Campaign – Beth Zborowski** 

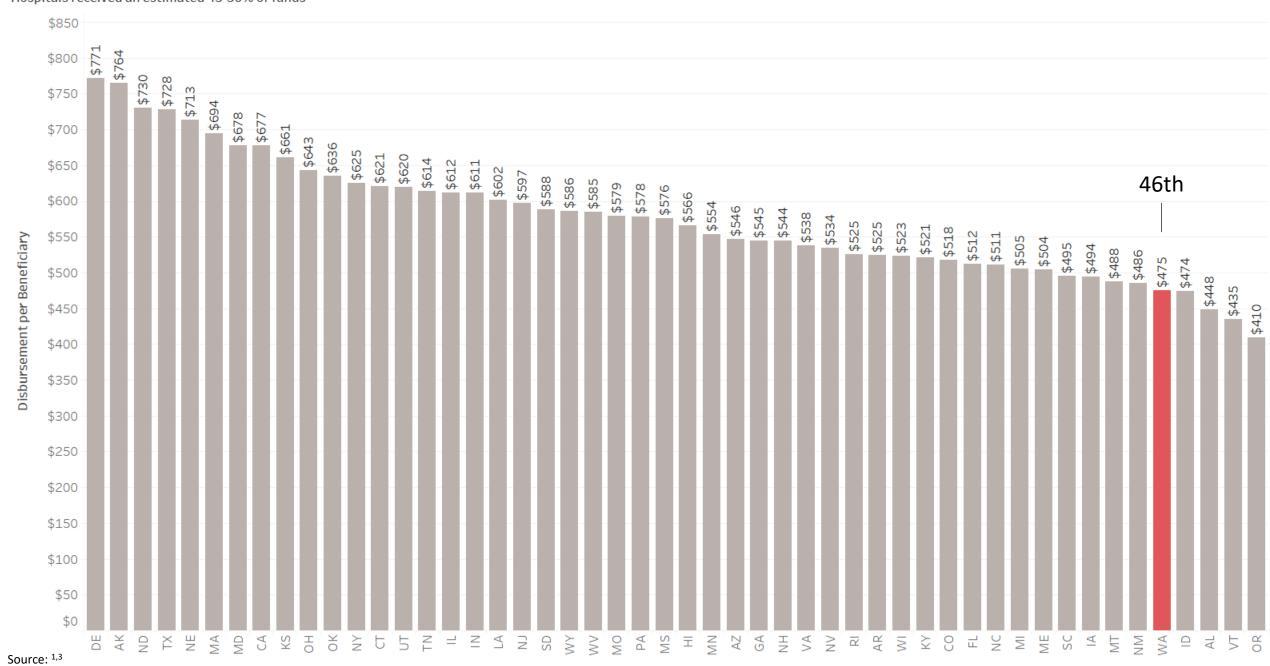
**DRAFT Triage/Trigger Guidelines – Cassie Sauer** 

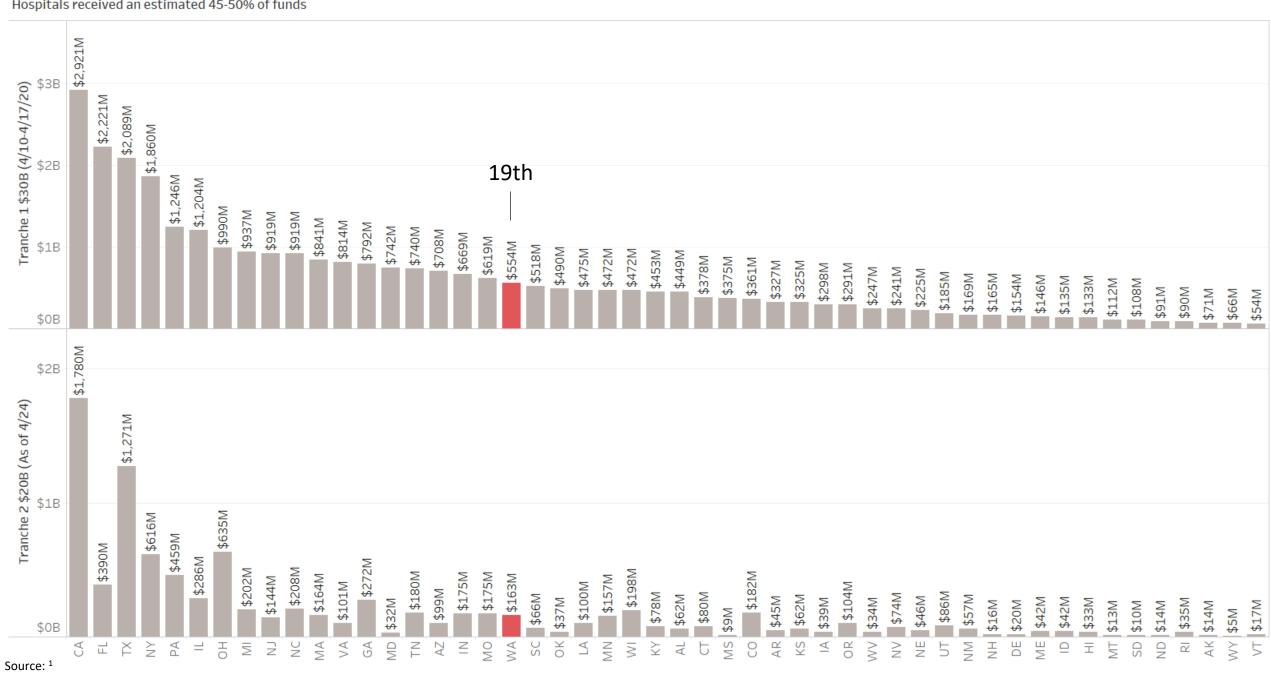
**Status of Waivers – Taya Briley** 





Estimated Disbursement per Eligible Medicare Beneficiaries Hospitals received an estimated 45-50% of funds







### **Get Care When You Need It**

PSA campaign

**Beth Zborowski** 

May 1, 2020



### **WSHA PSA Campaign**

**The need:** Members have expressed an increase in people delaying care until it becomes emergent, sometimes life-threatening.

**The proposal:** A statewide PSA campaign aimed at encouraging people to continue to manage chronic conditions and to seek care when they have concerning symptoms.



### **PSA Work Group Participants**

- Cascade Medical Center
- Confluence Health
- CHI Franciscan
- EvergreenHealth
- Grays Harbor Community Hospital
- Kittitas Valley Health
- Mid-Valley Hospital
- MultiCare Health System

- Overlake Medical Center
- Providence Health & Services
- UW Medicine
- Seattle Children's
- Summit Pacific
- Swedish Health & Services
- Virginia Mason
- PeaceHealth
- Washington State Medical Association



### **Campaign Purpose & Goals**

### **Campaign Purpose:**

- Build confidence that it is safe to seek care
- Encourage people not wait to seek care for urgent symptoms

Campaign Goal: Increase the number of patients appropriately health care services across all settings (clinics, telehealth, emergency, and urgent care.)



### Why care is delayed

"It's not important."

"It can wait." "My emotional health is not essential."

# "They're too busy for me."

"The hospital is not safe for my family."

"They don't have a room for me." "It's not a big deal."



Each or Washington's 170 hospitals are open and taking every reasonable precaution to ensure your salety: Don't delay: Make the Call to your clinic, and let them make the call





oute hoping it funt gets bether," not

### What should I do if I feel chest pains at home?

OVECK YOUR DYMPTOWS

DRUGS A

FIND A COCTOR

THYS I DISEST DRUG PROPS

NEWS & EXPERTS

FAMILY &

CORONAVIRUS DEDATE

HEALTH A-Z

First Aid & Errespencies

Need help? Got help.

WebMD

If you feel chest pains, whether from a heart attack or something else, stop doing whatever is giving you pain. Stay calm, and call 911.

- Lie down in a comfortable position with your head up.
- · If you have regular adult aspirin, chew one if you don't have aspirin allergy. Taking more won't help, and may cause side

#### From: Chest Pain Treatment WebMD Medical Reference

Senton | Reviewed by Carol DerBartissian on May 15, 2018

What do you need to know about using an automated external defibrillator (AED)?

WAS THIS ANSWERHELPFUL SHARE



WEDGLASK WIDERD



### "The hospital is not safe for me."

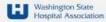
SEARCH

SISMIN

Washington's 110 hospitals are taking every measure to identify and isolate COVID-19 patients - which means the emergency room is open-(and safe) for you.

Chest pain? Loss of consciousness? Hit to the head?

#### We're here.



# Non-Urgent Procedure Interpretative Statement



### **Addressed Concerns on PPE:**

Facilities must provide health care workers with appropriately sized and sufficient quantities of PPE:

- Must follow DOH guidance on PPE (yellow)
- Facilities must have on-hand and in the facility 7 days of appropriate PPE
- Facilities must report PPE counts, as well as PPE on order and use
- Health care workers have access to COVID-19 testing and to timely notification (within 8 hours of awareness) of exposure to COVID-19
- Facilities must report on COVID-19 positive health care workers by facility and profession/position to the WA Health system





### **Patient Harm Definition**

### When considering potential harm to a patient's health and well-being:

- Expected advancement of disease process
- Possibility that delay results in more complex future surgery or treatment
- Increased loss of function
- Continuing or worsening of significant or severe pain
- Deterioration of the patient's condition or overall health
- Delay would be expected to result in a less-positive ultimate medical or surgical outcome
- Leaving a condition untreated could render the patient more vulnerable to COVID-19 contraction, or resultant disease morbidity and/or mortality
- Non-surgical alternatives are not available or appropriate per current standards of care
- Patient's co-morbidities or risk factors for morbidity or mortality, if inflicted with COVID-19 after procedure is performed

### Also, criminal penalties helpfully clarified



### **Capacity Restriction: Very Unclear**

"For permitted procedures requiring an overnight stay, hospitals will not exceed 80% of available bed (licensed and **staffed beds**) capacity."



# **Next Steps: Non-Urgent and Elective Services**

One Possible Path



Our Patients Come First



Physician Driven, Patient Focused



#### Elective Surgery Triage Suggestions Based on Evolving COVID-19 and Other Pandemic Threat Levels

Triage suggestions are based on patient diagnosis acuity, patient general health and co-morbidity (as relates to potential for contraction of COVID-19 in the perioperative period), and evolving threat levels of communicable infectious disease (CID) in the region and locale. Suggestions are meant to <u>assist</u>, not supplant a clinician's overall clinical impression and judgement.

### Patient Diagnosis Acuity

- **Tier 1:** Low/"Fully Elective" Conditions which, if left untreated for more than 90 days, are NOT expected to cause significant pain, significant dysfunction in patient's daily life or work, and/or are NOT progressing, nor at significant risk to progress.
- Tier 2: Medium/ "Semi-Urgent" Conditions which, if left untreated for more than 90 days, ARE expected to cause significant pain, significant
  dysfunction in patient's daily life or work, and/or ARE progressing, or at significant risk to progress.
- **Tier 3:** High/"Semi-Urgent, Time Sensitive" Conditions which, if left untreated in a timely fashion (3 weeks or less), ARE expected to cause significant pain, significant dysfunction in patient's daily life or work, and/or ARE progressing, or at significant risk to progress, but do not necessarily fall into the Otegory of "Urgent" care for other reasons.

### Patient General Health and Co-morbidities (as relates to contraction potential, and severity of COVID-19)

- "Type A" Patients American Society of Anesthesia Physical Status class 1 and 2
- "Type B" Patients ASA PS class 3 and above
  - Overall health, comorbidities and other relevant risk factors of patient relative to COVID-19 or other pandemic disease risk should be considered by clinician in deciding between types "A" and "B"

<u>Threat Levels of Communicable Infectious Disease (CID) in Region or Locale.</u> The Washington State Department of Health will advise which level our state is in. In collaboration with the regional disaster preparedness coalitions, and in response to varying levels of disease in different regions, DOH may designate different regional threat levels in Eastern and Western Washington.

#### CID Threat Level 1:

- No current or soon-expected local or regional CID epidemic or pandemic threats identified, OR
- CID epidemic or pandemic threat has already occurred, peaked, and resolved, AND
- The health system has adequate capacity

#### CID Threat Level 2 – EITHER:

- Local or regional CID epidemic or pandemic threat identified, but not on significant upward infection curve/rate, OR
- CID epidemic or pandemic infection curve/rate has peaked, and is on downward trajectory, and is reasonably assumed to stay on downward trajectory, but not fully resolved, OR
- The health system is nearing full capacity

#### CID Threat Level 3 – EITHER:

- Active local or regional CID epidemic or pandemic, on upward infection curve/rate trajectory, or peaking, or staying at peak levels,
   before beginning significant downward resolution trajectory, OR
- The health system is stressed for capacity

Patient acuity &	CID Threat Level 1	CID Threat Level 2*	CID Threat Level 3*
health			
Tier 1, type A	Surgery/procedure at hospital, HOPD, ASF	Consider postponement until	Postpone until return to level 2 (as noted) or 1
(ASA class 1-2)		return to level 1	
Tier 1, type B	Surgery/procedure at hospital; possible	Postpone until return to level 1	Postpone until return to level 1
(ASA Class 3+)	HOPD, or ASF based on anesthesia consultation and local guidelines/protocols		
Tier 2, type A	Surgery/procedure at hospital, HOPD, or ASF	Surgery at hospital, HOPD, or	Strongly consider postponement, in accordance
(ASA class 1-2)		ASF	with evolving recommendations and consultation with the healthcare team
Tier 2, type B	Surgery/procedure at hospital; possible	Consider postponement until	Postpone until return to level 2 (as noted) or 1
(ASA Class 3+)	HOPD, or ASF based on anesthesia consultation and local guidelines/protocols	return to level 1	
Tier 3, type A	Surgery/procedure at hospital, HOPD, or ASF	Surgery at hospital, HOPD, or	Consider postponement on case-by-case basis, ir
(ASA class 1-2)		ASF	accordance with evolving recommendations and consultation with the healthcare team
Tier 3, type B	Surgery/procedure at hospital; possible	Consider postponement until	Postpone until return to level 2 (as noted) or 1
(ASA Class 3+)	HOPD, or ASF based on anesthesia consultation and local guidelines/protocols	return to level 1	



### **Waivers**

### Waivers/Expirations:

- Healthcare Worker Licensing May 4
- Health Care Facilities and Hand Sanitizer May 9
- Long Term Care Facilities May 9
- Nursing Assistant Registered May 9
- DSHS Facilities May 9

### **DOH** Guidance

Alignment with Federal 1135 Waivers – through end of presidential declaration

### **WSHA Waiver Tracker:**

http://www.wsha.org/wp-content/uploads/State-waiver-tracker\_4.30.2020.pdf

# Thank you



# Questions?

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