

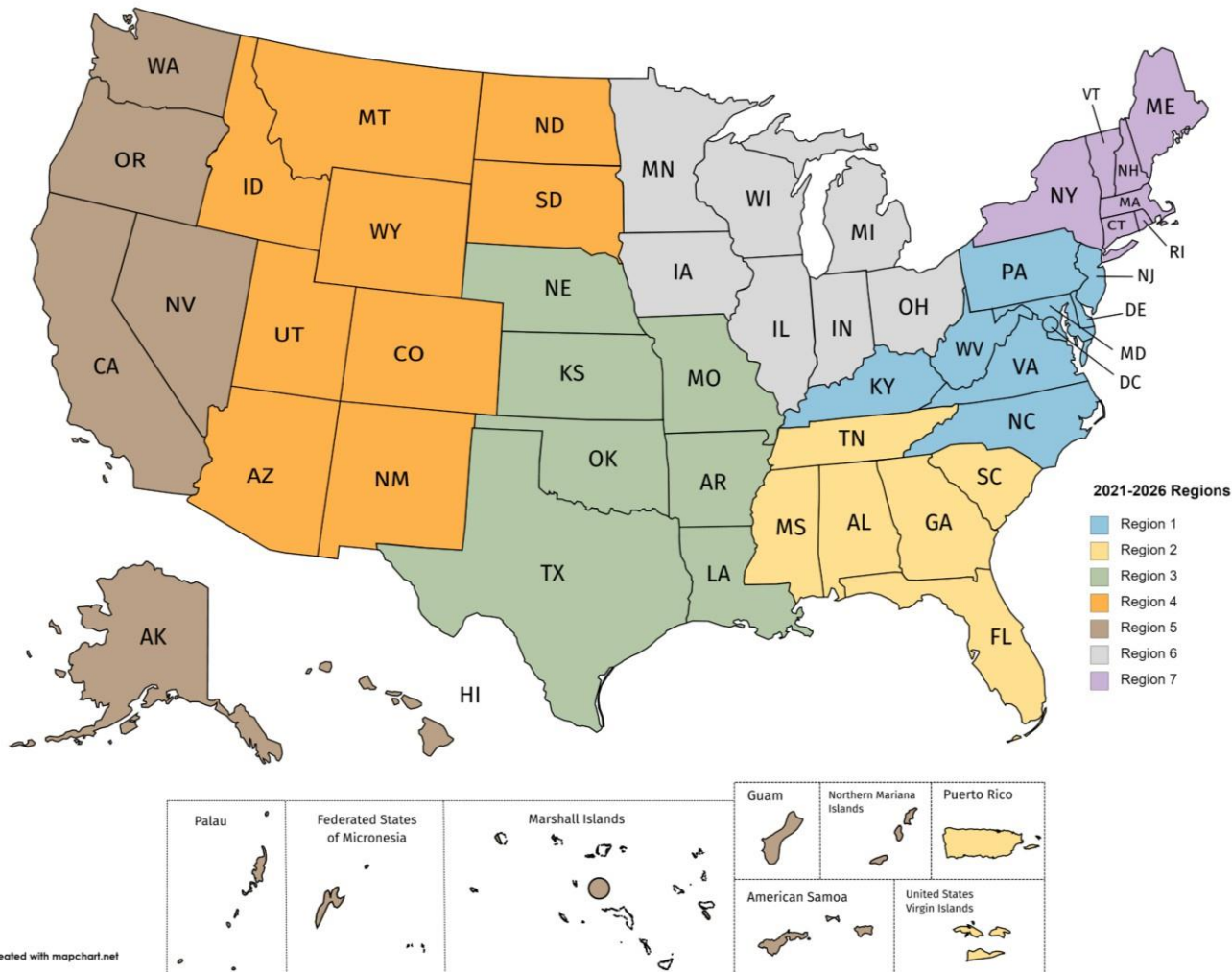
WASHINGTON STATE TELEHEALTH COLLABORATIVE MEETING

Dana Abbey, MLS

Network of the National Library of Medicine

Monday, May 13, 2024

Network of the National Library of Medicine



Regional Medical Libraries

Region 1 - University of Maryland, Baltimore

Region 2 - Medical University of South Carolina

Region 3 - University of North Texas Health Science Center

Region 4 - University of Utah

Region 5 - University of Washington

Region 6 - University of Iowa

Region 7 - University of Massachusetts Medical School

Coordinating Offices / Centers

NNLM Public Health Coordination Office (NPHCO)

NNLM Evaluation Center (NEC)

NNLM Web Services Office (NWSO)

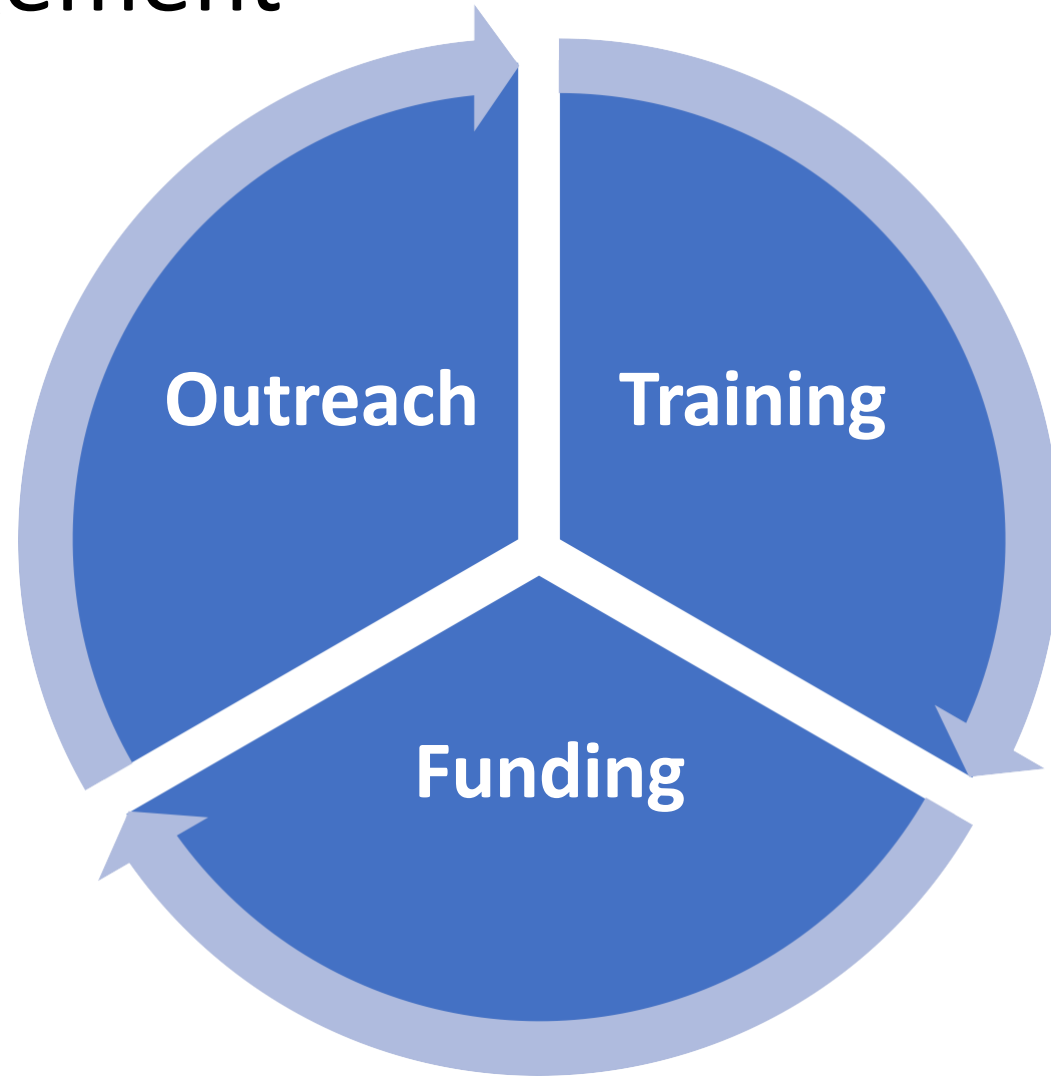
NNLM Center for Data Services (NCDS)

NNLM Training Office (NTO)

NNLM *All of Us* Program Center (NAPC)

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NNLM Engagement



Library Telehealth Pilots or Programs Exist in These States

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Factors Impacting Telehealth Services

Factors Igniting Telehealth Services

- The COVID-19 pandemic.
- Time away from work and childcare or adult care considerations.
- 66% of patients report forgetting to ask questions from in-person appointments.
- Extending Medicare coverage of telehealth visits through the end of 2024.
- Biden Harris Administration Broadband Expansion.

Factors Hindering Telehealth Services

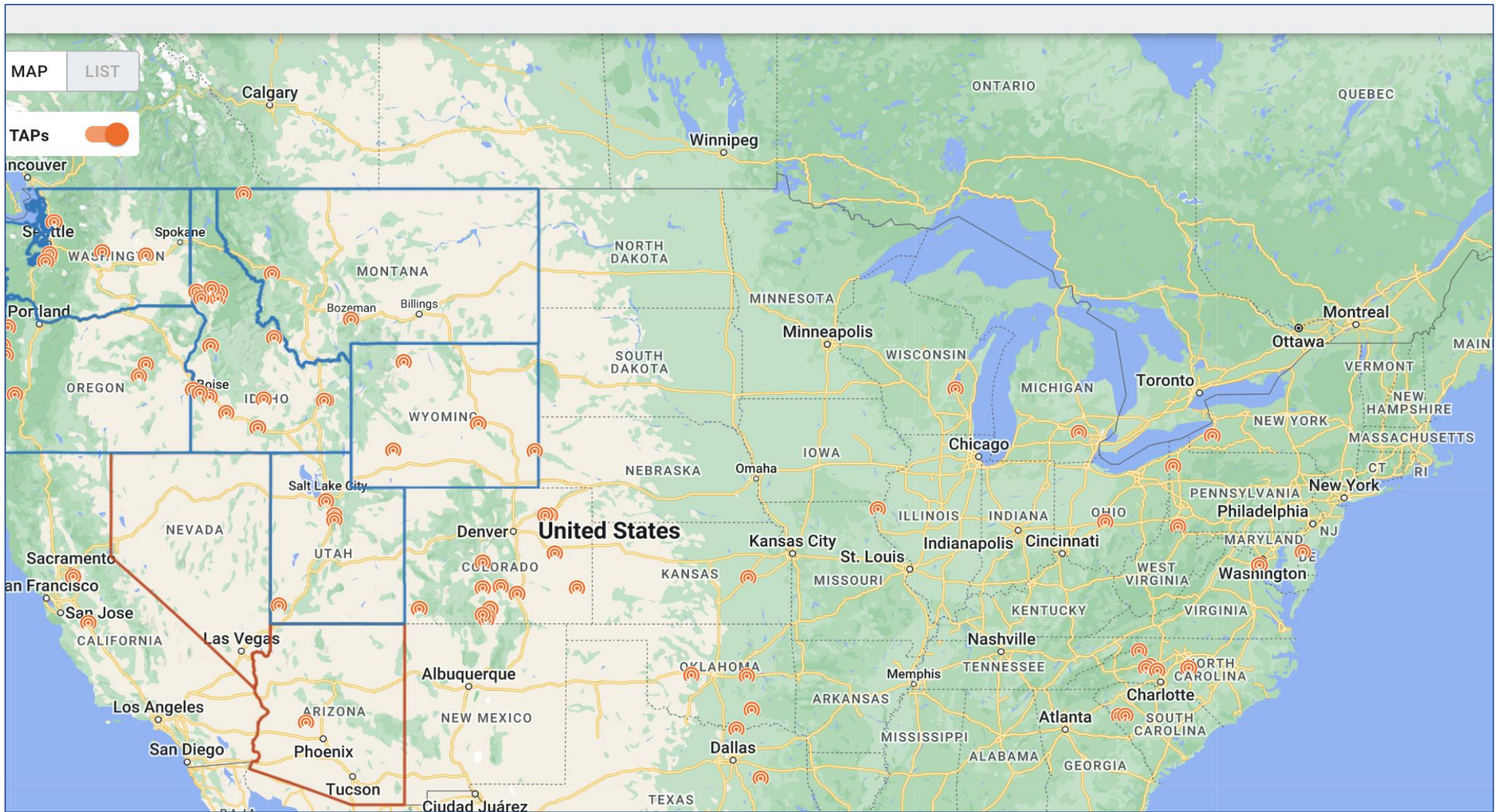
- Concerns over equipment or technology.
- Concerns over service change.
- Ease-of-use.
- Knowledge of the benefits of telehealth.
- Access to care.
- Cost.
- Privacy.

Libraries as Telehealth Access Points

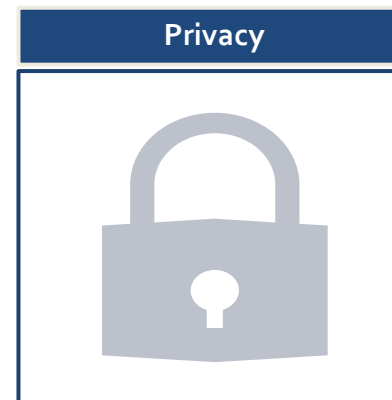
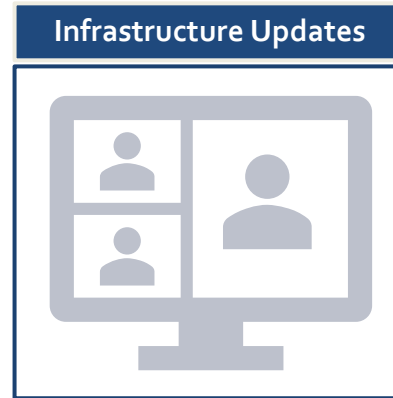
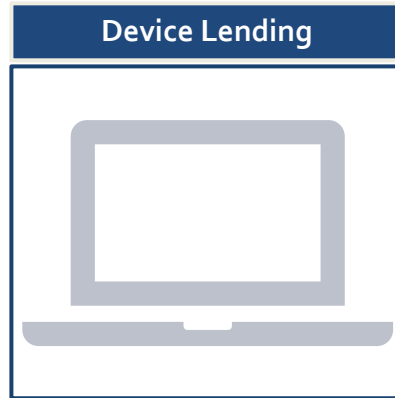
Libraries are equipped to serve as *telehealth access points*.

- Community anchors
- Digital access/connectivity
- Private, safe spaces





Library Telehealth Takes Many Forms



THANK YOU!

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