

Apple Health Expansion FAQ

Eligibility

1. Who is eligible for Apple Health Expansion (AHE)?

Washington residents aged 19 or older who meet the following criteria:

- Countable income under 138% of the Federal Poverty Level (FPL) **and**
- Do not qualify for other Apple Health (Medicaid) programs based on immigration status* **and**
- Are not pregnant or did not have a pregnancy end in last 12 months **and**
- Are not eligible for qualified health plans with advance premium tax credits or federally funded medical assistance programs.

** Lawfully Present Immigrants who have not met the five-year waiting period to become eligible for traditional Apple Health are not eligible for Apple Health Expansion. Additional information about Apple Health eligibility can be found:*

1. https://www.hca.wa.gov/assets/free-or-low-cost/citizenship_alien_status_guide.pdf
2. https://www.wahealthplanfinder.org/content/dam/wahbe-assets/get-language-support/english-asl/IHC%20Eligibility%20Handout_English.pdf

2. How can eligible individuals apply for Apple Health Expansion?

For 19–64-year-olds:

- Online at wahealthplanfinder.org
- Download WA Planfinder mobile app
- Phone 1-855-923-4633
- Paper application
- In person through HBE navigator

For 65+ year-olds:

- Online at washingtonconnection.org
- Phone 1-877-501-2233
- Paper application
- In-person at DSHS Community Services
- DSHS manually processes the applications

3. How many people will be accepted into the Apple Health Expansion Program?

There are 13,000 spots available for Washington residents who meet the eligibility criteria for AHE.

As of June 21, 2024, the AHE program enrollment limit has been met for individuals aged 19-64. However, the enrollment cap for Washingtonians aged 65 and older has not yet been reached.



More information can be found here: <https://www.hca.wa.gov/about-hca/news/announcements/apple-health-expansion-enrollment-cap>

Although the enrollment cap has been met for individuals 19-64, individuals may continue to apply for AHE. Their application will initially be denied since the program is full, but if they otherwise meet eligibility criteria, they will be added to an interest list. As spots open, individuals will be randomly selected to be added to the program.

4. What does an Apple Health Expansion member look like in Provider One?

Member's in the Apple Health Expansion program will have "MHC Apple Health Expansion" listed under the "Plan/PCCM Name" field in Provider One.

This document will be updated with a screenshot of Provider One, once that becomes available.

5. Will be who qualify to be transferred to the AHE will they be mailed a letter informing them that they are part of that program?

Yes. For more information, please contact HCA.

6. What does an ID card look like?

Front:

Back:



EMERGENCY SERVICES: Call 911 or go to the nearest emergency room.

Mental Health Crisis Line: 988

Nurse Advice Line: Open 24 hours, 7 days a week

English/Other Languages: (888) 275-8750

Spanish: (866) 648-3537

PROVIDERS/HOSPITALS: Prior authorization, post stabilization, eligibility, claim or benefit information: (800) 869-7185

Hospital Admissions: Authorization must be obtained by the hospital prior to all non-emergency admissions.

Remit claims to: Molina Healthcare of Washington, Inc., Claims Department, P.O. Box 22612, Long Beach, CA 90801 EDI Payor ID# 38336

TTY for Hearing Impaired: 711

[MolinaHealthcare.com](https://www.molinahealthcare.com)

Updated: 6/26/24

Molina Healthcare of Washington, Inc.



Interpreter Services

1. How do I arrange interpreter services through Molina?

To request Interpreter Services for AHE Members, please call Provider Services at (855) 322-4082

2. What languages are available?

Arabic	Mixteco	Somali
Cak Chick'l (Kaqchikel)	Nahuati	Spanish
Hindi	P'uhepecha	Tagalog
K'iche'	Pashto	Triqui
Kiswahili	Portuguese	Ukrainian
Kurdish	Quechua	Vietnamese
Mam	Russian	Zapoteco
	Samoan	

3. How much advance notice is needed to request interpreter services?

Molina requests as much advance notice as possible when scheduling interpreter services. For a VRI (video phone call), we request minimum 24-hour advance notice. For in-person interpreter services, we request minimum three (3) business days advance notice. Molina will do our best to accommodate short notice/urgent requests, but we cannot guarantee availability of interpreter services if shorter than recommended notice is given.

Covered Benefits

1. What Benefits are covered under Apple Health Expansion?

In general, Apple Health Expansion benefits mirror traditional Apple Health benefits. Covered services include physical and behavioral health services, pharmacy, dental, vision hardware (for clients under 21 years of age), transportation to Apple Health covered appointments, and interpreter services. Generally, health services delivered by other state agencies are not covered for the AHE population. Examples of these services include: Private Duty Nursing, Behavioral Rehabilitative Services, and Personal Care. Medicaid 1115 waiver services are also not available, including: Jail re-entry services, health related social needs waiver services, Foundational Community Support Services, and Community First Choice services, among others.

For further details on services covered for the AHE population, please consult Molina's AHE Lunch and Learn slide deck, or HCA resources, including: <https://www.hca.wa.gov/free-or-low-cost-health-care/i-need-medical-dental-or-vision-care/apple-health-expansion>



Molina Contacts

Question Type	Contact
Need to coordinate in person or virtual interpreter services for an AHE member?	Call our Provider Service Line: (855) 322-4082
Questions about your practice's contract related to AHE?	Lynette Jordan Director of Contracting Lynette.Jordan@Molinahealthcare.com
Questions about upcoming cultural humility and culturally responsive care trainings?	Jessica Beach Director of Health Equity Jessica.Beach@Molinahealthcare.com
Questions about community engagement opportunities related to the AHE population?	Nici Feldhammer AVP, Growth and Community Engagement Nici.Feldhammer@Molinahealthcare.com
Other questions?	Contract you assigned provider relations representative or Audrey Silliman Director of Provider Relations Audrey.Silliman@molinahealthcare.com